**Privacy Policy**

This privacy policy applies between you who is the User of this Website and ProSEND Solutions Ltd, the owner and provider of this Website. ProSEND Solutions Ltd takes the privacy of your information very seriously. We will only use the personal information that we collect from you or that you provide relating to the recruitment services you have requested from us or whereby you make an enquiry about our services. This privacy policy therefore applies to our use of any and all Data collected by us or provided by you in relation to your use of the Website. Please read this privacy policy carefully.

**Our Business (ProSEND Solutions Ltd)**

The Company is a recruitment and specialist education services business which provides work-finding services and business solutions to its clients and job seekers. The Company must process personal data (including sensitive personal data) so that it can provide these services.

You may provide your personal details to the Company directly via email, application or registration form or directly through our website. We may also collect your details from another source such as a job boards and LinkedIn. The Company must have a legal basis for processing your personal data. For the purposes of providing you with job seeking services and/or information relating to roles relevant to you we will only use your personal data in accordance with this privacy statement. At all times we will comply with current data protection laws.

ProSEND Solutions Ltd is a company incorporated in England and Wales with registered number 15966851 whose registered office is at 25 Chelveston Road, Coventry, CV6 1PF.

**Definitions and Interpretations**

**Data:** collectively all information that you submit to ProSEND Solutions Ltd via the Website. This definition incorporates, where applicable, the definitions provided in the Data Protection Laws.

**Data Protection Laws**: any applicable law relating to the processing of personal Data, including but not limited to the Directive 96/46/EC (Data Protection Directive) or the GDPR, and any national implementing laws, regulations and secondary legislation, for as long as the GDPR is effective in the UK.

**GDPR**: the General Data Protection Regulation (EU) 2016/679.

**User or You:** any third party that accesses the Website and is not either (i) employed by Purely Digital Services Ltd and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services to Purely Digital Services Ltd and accessing the Website in connection with the provision of such services;

In this privacy policy, unless the context requires a different interpretation:

a. the singular includes the plural and vice versa;

b. references to sub-clauses, clauses, schedules or appendices are to sub-clauses, clauses, schedules or appendices of this privacy policy;

c. a reference to a person includes firms, companies, government entities, trusts and partnerships;

d. "including" is understood to mean "including without limitation"

e. reference to any statutory provision includes any modification or amendment of it

f. the headings and sub-headings do not form part of this privacy policy

**Scope of this privacy policy**

This privacy policy applies only to the actions of ProSEND Solutions Ltd and Users with respect to this Website. It does not extend to any websites that can be accessed from this Website including, but not limited to, any links we may provide to social media websites.

For purposes of the applicable Data Protection Laws, ProSEND Solutions Ltd is the "data controller". This means that ProSEND Solutions Ltd determines the purposes for which, and the manner in which, your Data is processed.

**Data collected**

We may collect the following Data, which includes personal Data, from you:

a. name

b. date of birth

c. gender

d. job title

e. profession

f. contact Information such as email addresses and telephone numbers;

g. address,

h. CV/work history

i. professional references

j. commercial information

k. personal documents for proof of identity and address

l. national insurance number

m. security clearance information and reference numbers in each case, in accordance with this privacy policy.

**How we collect Data**

We collect Data in the following ways:

a. data is given to us by you

b. data is received from other sources

c. data is collected automatically

**Data that is given to us by you**

ProSEND Solutions Ltd will collect your Data in a number of ways, for example, when you contact us through the Website, by telephone, post, e-mail or through any other means. In each case, the data that you provide will be in accordance with this privacy policy.

**Data that is received from third parties**

ProSEND Solutions Ltd will receive Data about you from the following third parties:

a. Online CV databases and job boards

b. LinkedIn

**Data that is received from publicly available third parties sources**

We will receive Data about you from the following publicly available third party sources:

a. Uk Government & related sites.

**Data that is collected automatically**

**Cookies**  
When you visit our website, we may store some information (commonly known as a “cookie”) on your computer. Cookies are pieces of information that a site transfers to your hard drive to store and sometimes track information about you. Cookies are specific to the server that created them and cannot be accessed by other servers, which means that they cannot be used to track your movements around the web. Passwords are not stored in cookies.

**How we use cookies**  
A cookie helps you get the best out of our website and helps us to provide you with a more customised service. We automatically collect some information about your visit to the Website. This information helps us to make improvements to Website content and navigation, and includes your IP address, the date, times and frequency with which you access the Website and the way you use and interact with its content. Cookies expire once you close your browser.  
Most web browsers allow some control of most cookies through the browser settings. Please note that in a few cases some of our website features may not function if you remove cookies from your browser.

**Our use of Data**

Any or all of the above Data may be required by us from time to time in order to provide you with the best possible service and experience when using our Website. Specifically, Data may be used by us for the following reasons:

a. internal record keeping;

b. for legitimate business interests; in each case, in accordance with this privacy policy.

We may use your Data for the above purposes if we deem it necessary to do so for our legitimate interests. If you are not satisfied with this, you have the right to object in certain circumstances (see the section headed "Your rights" below).

**Who we share Data with**

We may share your Data with the following groups of people for the following reasons:

a. our employees, agents and/or professional advisors - in order to generate or finalise business opportunities

b. third party service providers who provide services to us which require the processing of personal data - to help third party service providers in receipt of any shared data to perform functions on our behalf

c. relevant authorities - to facilitate the detection of crime or the collection of taxes or duties; in each case, in accordance with this privacy policy

**Keeping Data secure**

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

Technical and organisational measures include measures to deal with any suspected data breach. If you suspect any misuse or loss or unauthorised access to your Data, please let us know immediately by contacting us via this e-mail address: info@prosend.co.uk.

If you want detailed information from Get Safe Online on how to protect your information and your computers and devices against fraud, identity theft, viruses and many other online problems, please visit www.getsafeonline.org. Get Safe Online is supported by HM Government and leading businesses.

**Data retention**

Unless a longer retention period is required or permitted by law, we will only hold your Data on our systems for the period necessary to fulfil the purposes outlined in this privacy policy or until you request that the Data be deleted.

Even if we delete your Data, it may persist on backup or archival media for legal, tax or regulatory purposes.

**Your rights**

You have the following rights in relation to your Data:

a. **Right to access** - the right to request (i) copies of the information we hold about you at any time, or (ii) that we modify, update or delete such information. If we provide you with access to the information we hold about you, we will not charge you for this, unless your request is "manifestly unfounded or excessive." Where we are legally permitted to do so, we may refuse your request. If we refuse your request, we will tell you the reasons why.

b. **Right to correct** - the right to have your Data rectified if it is inaccurate or incomplete.

c. **Right to erase** - the right to request that we delete or remove your Data from our systems.

d. **Right to restrict** our use of your Data - the right to "block" us from using your Data or limit the way in which we can use it.

e. **Right to data portability** - the right to request that we move, copy or transfer your Data.

f. **Right to object** - the right to object to our use of your Data including where we use it for our legitimate interests.

To make enquiries, exercise any of your rights set out above, or withdraw your consent to the processing of your Data (where consent is our legal basis for processing your Data), please contact us via this e-mail address: info@prosend.co.uk

If you are not satisfied with the way a complaint you make in relation to your Data is handled by us, you may be able to refer your complaint to the relevant data protection authority. For the UK, this is the Information Commissioner's Office (ICO). The ICO's contact details can be found on their website at https://ico.org.uk/.

It is important that the Data we hold about you is accurate and current. Please keep us informed if your Data changes during the period for which we hold it.

**Links to other websites**

This Website may, from time to time, provide links to other websites. We have no control over such websites and are not responsible for the content of these websites. This privacy policy does not extend to your use of such websites. You are advised to read the privacy policy or statement of other websites prior to using them.

**Changes of business ownership and control**

ProSEND Solutions Ltd may, from time to time, expand or reduce our business and this may involve the sale and/or the transfer of control of all or part of ProSEND Solutions Ltd. Data provided by Users will, where it is relevant to any part of our business so transferred, be transferred along with that part and the new owner or newly controlling party will, under the terms of this privacy policy, be permitted to use the Data for the purposes for which it was originally supplied to us.

We may also disclose Data to a prospective purchaser of our business or any part of it.

In the above instances, we will take steps with the aim of ensuring your privacy is protected.

**General**

You may not transfer any of your rights under this privacy policy to any other person. We may transfer our rights under this privacy policy where we reasonably believe your rights will not be affected.

If any court or competent authority finds that any provision of this privacy policy (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of this privacy policy will not be affected.

Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.

This Agreement will be governed by and interpreted according to the law of England and Wales. All disputes arising under the Agreement will be subject to the exclusive jurisdiction of the English and Welsh courts.

**Changes to this privacy policy**

ProSEND Solutions Ltd reserves the right to change this privacy policy as we may deem necessary from time to time or as may be required by law. Any changes will be immediately posted on the Website and you are deemed to have accepted the terms of the privacy policy on your first use of the Website following the alterations. You may contact ProSEND Solutions Ltd by email at info@prosend.co.uk.